



United Community Center
Centro De La Comunidad Unida



One Life.



One Family.



One Community.

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Celebrating 47 years
2016 - 2017 Annual Report



Mission Statement

To provide programs to Hispanics and near south side residents of all ages in the areas of education, cultural arts, recreation, community development, and health and human services. The UCC assists individuals to achieve their potential by focusing on cultural heritage as a means of strengthening personal development and by promoting high academic standards in all of its educational programs.

One Life. One Family. One Community.

Our agency has been built on love, traditions, and the goal of strengthening our families. For 47 years, each family we have served has had one thing in common: the desire to improve the life of their family, which is something we all want for those we love.

This past year has been no exception as we continue to serve and explore more ways in which we can best serve every individual, every family, and ultimately improve the greater community. Our drive to serve has led to significant changes and growth in services, and campus facilities. We are proud to be an agency focusing on comprehensive, quality programming for the families living in the areas surrounding our campus.

In September, we welcomed our largest student body to date with 1,350 students, including 55 new 6th graders at UCC Acosta Middle School, named after Dora and Israel "Shorty" Acosta, a family who has given so much to the agency. We also opened our second Latinas Unidas facility earlier this year, to serve even more women fighting to overcome addictions and seek recovery and a better life for their families.

We are proud to be stewards of many contributions and support from a variety of individuals, organizations, and foundations. We take this investment seriously, and will ensure an investment in this community is an investment in the future of our city. Successful students, active and healthy adults, and strong families create vibrant, dynamic, and prosperous communities, something from which everyone will benefit.

As we look ahead, we will continue to focus on the individuals we serve, work to understand and support the entire family, and help to build a stronger community where we all live, work, and play.

Ricardo Diaz
Executive Director

José Olivieri
President of the
Board of Directors



"I love going to UCC because they always greet me with a smile and it makes me feel comfortable, like I can talk to anyone."

UCC Board of Directors



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Board Member



Education Programs

Bruce-Guadalupe Community School (BGCS) - a bicultural charter school for children in K-4 through 8th grades offering a curriculum that fosters high expectations and emphasizes math, science, arts, and technology.

UCC Acosta Middle School (UCC-AMS) - a technology and skilled-trades focused charter school with an environment that fosters high expectations, hard work, and strong parental involvement to equip students with the skills to be competitive in dynamic future job markets.

Summer School Program - a mandatory five-week course designed to enhance academic performance in the morning while providing recreational and enrichment activities in the afternoon.

Community Learning Center - a unique environment that provides learning and enrichment activities, with a focus on after-school supplementary educational services including tutoring, reading, science, arts, financial and technological education, and career exploration.



"I am proud to be a part of the UCC family because I get to meet people who like me for me."

Program Highlights



Acosta Middle School opened with **55 students**



86 Graduates in the BGCS class of 2016



5-star rating from Young Star, the state's early childhood quality rating system



1295 students attended BGCS



Trips to Washington DC, supported by Herb Kohl Philanthropies, gave 40 8th graders from each Class of 2016 and Class of 2017 an unforgettable learning experience.



High School Fair: 21 high schools recruited our students 91% of 8th graders attended



74 students participated in Marquette University Hartman Literacy project



Began implementation of new "Lucy Calkins" writing program in K5-8th grades



Identified by DPI as a School of Recognition for the 6th consecutive year.



25 3rd graders participated in Northwestern Mutual Future Business Readers mentoring program

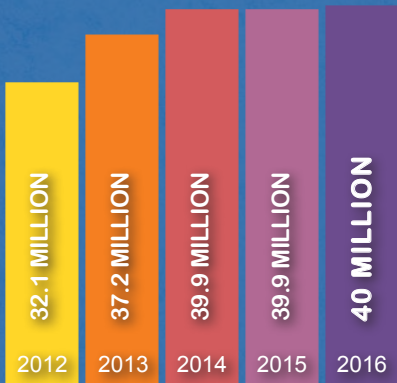


Middle School started a biennial science fair for grades 6-8 integrating Project Lead the Way, Keep Greater Milwaukee Beautiful, and science class topics and units.

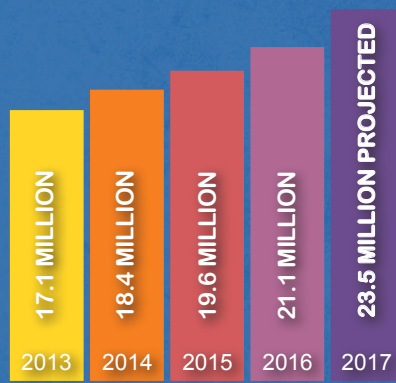
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BGCS Alumni received full tuition scholarships each to Brookfield Academy and University School of Milwaukee.

Financials

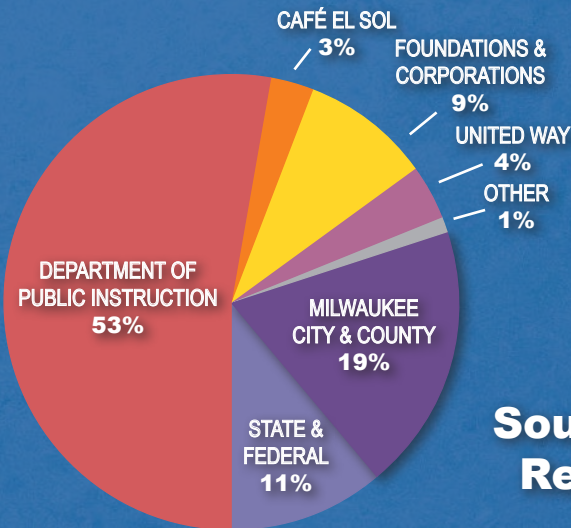
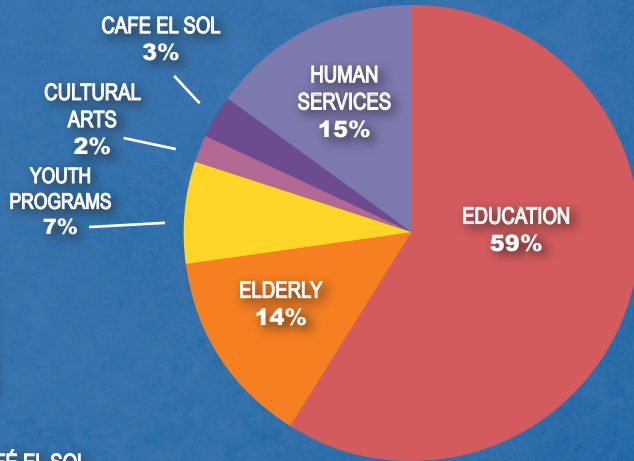


Assets



Program Costs

2017 Budget



Sources of Revenue



"I am proud to be a part of the UCC family because they help me to be the best version of myself."

Pre-College Programs

Pre-College Program - comprehensive services for high school students to assist them with the pursuit of higher education aspirations including the application and admissions process, test-taking skills, financial aid applications, and college visits.

Abriendo Puertas (Opening Doors) Program - supports undergraduate students from traditionally underserved backgrounds (low-income, minority, first-generation) to remain in, persist through, and graduate from college through case management, professional development training, workshops, and networking opportunities.




"I know I have a second family here waiting to greet me with love and support."



Program Highlights





 **327 Alumni in High School**
69% at private high schools


 **426 Alumni in Higher Education** and 92 Graduates since the program's inception.


 BGCs Alumni received **\$5.5 Million in Scholarships** for Higher Education.

The Abriendo Puertas Program:


 Served **110 area college** students from **nine different** colleges and universities in 2016.


 Has served **347 college** students, **aided 88 to graduate**, and helped **more than 100** secure internships or job placements.

 Has averaged a **four year retention rate of 94%** and a **persistence rate of 92%**.

 Funded in part by the **Great Lakes Higher Education Guaranty Corporation**.



 **10** 8th grade graduates **conditionally accepted to Carroll University** as part of PASOS (Preparing & Advancing Students for Opportunities in Science) enhancing their collegiate portfolio and personal interest to pursue a health science career.

 **8** 8th grade graduates **conditionally accepted to Marquette University** as part of the SISTEMAs (Students Investigating Science Technology Engineering and Math Aspirations), enhancing their collegiate portfolio and personal interest to pursue an engineering career.



Walker Square Neighborhood Development Initiative

Walker Square Neighborhood Development Initiative - designed to increase neighborhood stability in the area surrounding UCC by increasing home ownership, rehabilitating houses, and organizing residents through credit and home-buying counseling and home repair workshops.



-  Educated over 800 clients on the homebuying process
-  Helped 120 families buy a home
-  \$7.5 million in home purchases invested in Milwaukee



Café el Sol

Restaurant serving Puerto Rican and Mexican cuisine for breakfast, lunch, and dinner Monday through Friday in a cozy atmosphere reminiscent of a Latin American village, featuring a Friday evening fish dinner buffet with live Latin entertainment.



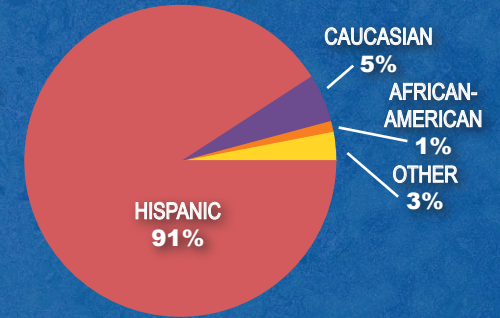
Facts at a Glance

Who do we serve?

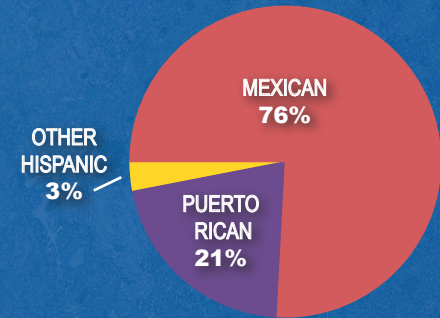
- 57% are under the age of 18
- 77% of our 700 families are low-income
- 50% of all participants reside in 53204 or 53215 zip codes
- 85% reside in City of Milwaukee
- 95% reside in Milwaukee County



Ethnicity



Within Hispanic Ethnicity



Who helps us with our mission?

-  More than 280 full-time staff and 35 part-time staff
-  More than 1,000 volunteers each year including students, and at least 45 corporate groups come for one day or on a weekly basis to help serve our clients
-  Over 320 individual donors as well as 58 corporations and foundations provide over \$2.2 million in needed financial support
-  Hundreds of partners and collaborators join with us to develop and deliver creative, quality programs

How well do we serve?

-  Ranked in the top 25 of Hispanic serving nonprofits in the country
-  "Best Community for Music Education" for the fifth year in a row
-  Top Milwaukee County Department of Aging Meal Site and Family Care provider
-  One of Milwaukee's top funded United Way agencies



Elder Programs

Senior Center - a safe and culturally sensitive environment for older Latino adults to gather with friends and enjoy recreational, educational, and wellness activities as well as outings and other helpful resources. The only Milwaukee County Senior Meal Site that provides nutritious meals seven days per week and also offers a monthly Food Box through the Hunger Task Force.

UCC – US Bank Village and Olga Village - apartment facilities on the UCC campus that offer area elderly affordable living and the convenient opportunity to participate in UCC activities. Operated in partnership with Friends of Housing and the Housing Authority of the City of Milwaukee.

My Choice Family Care (MCFC) - a Medicaid long-term care program for eligible adults with physical or developmental/intellectual disabilities and frail elders. MCFC provides care management services, coordination of care, assessment, and comprehensive member center planning to help individuals meet their long term care needs.

Transportation Services - weekday group transportation for elders to participate in UCC Senior Center, Meal Site, and Adult Day Center programs.

Latino Geriatric Center:

Adult Day Center – a “home like” environment which provides support and respite services for frail elders, or those who have physical disabilities or dementia. The center offers meals, health care, personal care services, and culturally sensitive activities.

Memory Clinic – the only memory disorders clinic in the state of Wisconsin serving Latino elders with Alzheimer’s disease and other dementias. Services include memory screenings and diagnostic evaluations, coordinated care with primary care physicians, support, education for family caregivers, community education, adult day care, and participation in research activities focused on Alzheimer’s disease.



Program Highlights

485 clients served in Family Care

120 attendees per day at the Senior Center

65 seniors served daily at the Adult Day Center



Carroll University supports the Memory Care clinic with occupational therapy interns who conduct screenings and meet with families.



Initiated exploration to provide additional services at UCC US Bank Village to help seniors age in place.



New partnership with Hunger Task Force brings Pick 'n Save Fresh Picks Mobile Grocery to the Senior Center monthly to ensure access to affordable nutritious food.



“I’m always treated with respect and care. The UCC has helped me with my health, both mental and physical!”



Fitness and Health Programs

Athletics - a full range of activities for youth including aerobics, weight lifting, boxing, soccer, basketball, football, volleyball, golf, tennis, cross country running, mountain biking, and FIT KIDS, an intro for younger children.

Health Clinic - on-site health care provided by Carroll University faculty and nursing students, dental screenings, and preventative services for UCC's students and seniors.

César Pabón Fitness Center - a community fitness center offering cardiovascular and strength-building equipment, aerobics, and on-demand fitness classes with WellBeats.

Prevention Programs - educational programs and alternative activities for youth designed to curtail detrimental behavior, including smoking, teen pregnancy, drug abuse, and gang participation.

Health Research Programs - variety of health-related programs and research studies addressing issues impacting Latinos (such as obesity, diabetes, Alzheimer's disease, and nutrition) involving older adults, families, and youth in the Latino community to proactively improve lifestyle habits and address disparities in health and wellness among Latinos.



"I'm proud to be a part of UCC because we respect each other, treating each other with kindness and caring."

Program Highlights

- 70 visits per day at Fitness Center
- 80 members regularly attend group fitness classes
- 15 different sports offered to students
- 7 different classes offered monthly from Zumba to Kickboxing
- 400 students participate in sports



FIT KIDS, a program that develops exercise and wellness habits to help children maintain a healthy lifestyle, added 4th grade this year, **increasing participation number to 161 students in grades 1-4.**



A new BGCS Running Club encourages family fitness, 29 participants **finished their first 5K.**



7th and 8th grade **boys' soccer** **joined** the Bayview Archdiocese Soccer League in spring.



50% increase in female participation in "Little Gaucho" soccer and basketball clinics as a result of holding separate boy and girl clinics.



Screened over 400 community members through Teleophthalmology to Improve Eye Health among Latinos. The program will continue with a system of mobile eye camera screenings in community sites along with Milwaukee Health Department.



Human Services Programs

UCC Human Services department offers treatment and recovery services to men and women, and their family members, who have a substance use disorder. We serve individuals with co-occurring disorders, Spanish-speaking clients, and participants in the Drug Treatment Court programs. The continuum of care includes residential, day treatment and outpatient services which are trauma informed, gender, and culturally appropriate. All treatment programs are certified by the State of Wisconsin.

The Human Services department recognizes that our clients often have one or more accompanying medical issues. Our health initiative includes connecting every residential client with a primary care physician and providing health education as a component of our program.

Substance Use Disorder (SUD) Treatment - 24 hour care residential treatment facilities offer comprehensive services to men and women, including pregnant and postpartum women and their children. Services include case management, individual and group counseling, urinalysis testing, educational and vocational skill development, parenting education, therapeutic counseling, relapse prevention, art therapy, and fitness membership.

Outpatient and Day Treatment - services include counseling, life skills, education, health education, parenting, mental health, and relapse prevention.



“UCC saved my life. I would not be here if it weren’t for this place.”



Program Highlights



235 clients in residential and day treatment programs received education on HIV and Hepatitis prevention and Naloxone, a medication designed to rapidly reverse an opioid overdose.



Growing focus on pregnant and postpartum women in women’s residential program and **increased services** aimed at helping women recover and strengthening families.



One of four residential treatment centers that contract with Milwaukee County, and **one of two that accept women with children.**



Constructed a **second residential treatment facility** dedicated to **servicing women and their children.**

